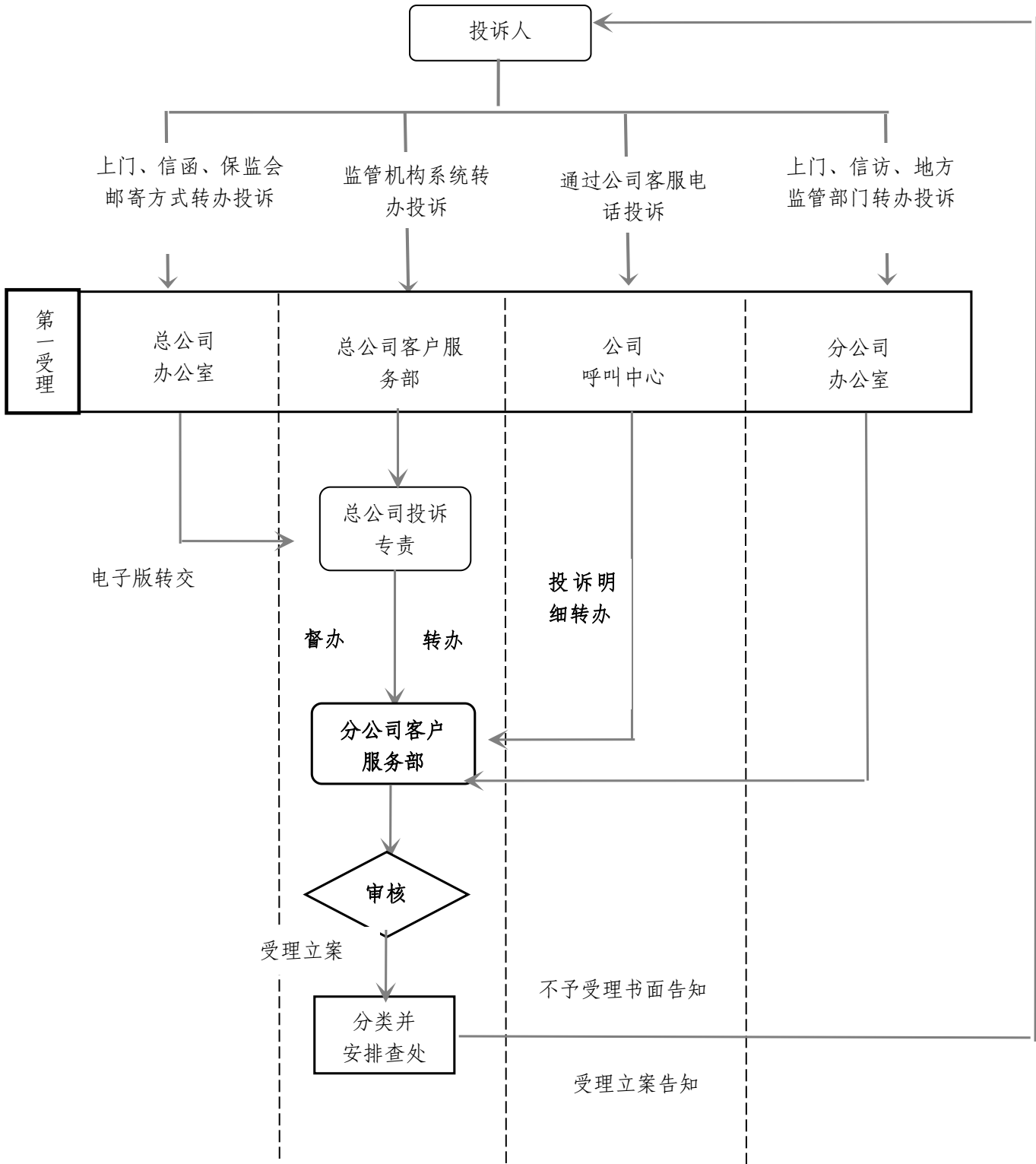


附件 1

客户投诉渠道及受理流程图



客户投诉处理基本流程图

